



CASE NO _____

SERIAL NO _____

OBSERVATION / AGREEMENT

DATE _____

CLIENT NAME* _____

ADDRESS* _____

CITY,STATE,ZIP _____

ID PROOF NO* _____

PHONE NUMBER _____

EMAIL ADDRESS _____

POST MATRIMONIAL _____ PRE MATRIMONIAL _____ ILLICIT RELATIONSHIP _____ LOYALTY CHECK _____
FRAUD VERIFICATION _____ ASSET'S VERIFICATION _____ BACKGROUND VERIFICATION _____
JOB VERIFICATION _____ CYBER CRIME OBSERVATION _____ CORPORATE OBSERVATION _____
EMPLOYEE VERIFICATION _____ DIVORCE CASE OBSERVATION _____ CHILD ACTIVITY _____
THEFT & PILFERAGE _____ BANKING _____ CONSULTANT _____ PERSONAL OBSERVATION _____ MISSING
PERSON _____ PARANORMAL OBSERVATION _____ COUNSELLING SERVICES _____ LEGAL ASSISTANT _____
FORENSIC SERVICES _____ DATA RECOVERY _____

INFORMATION ABOUT THE SUBJECT *

FULL NAME* _____

FATHER'S NAME _____

MOTHER'S NAME _____

SPOUSE NAME _____

FULL ADDRESS* _____

CITY,STATE,ZIP _____

VEHICLE NUMBER _____ MODEL NO _____ COLOUR _____

VEHICLE NUMBER _____ MODEL NO _____ COLOUR _____

PHONE NUMBER _____

HANDSET MODEL _____ OPERATOR _____

EMAIL ID _____

FACEBOOK _____

SOCIAL SITE _____

ADHAR CARD _____

PAN CARD _____

VOTER ID _____

DRIVING LICENSE NO _____

PASSPORT NO _____

RELATION OF SUBJECT _____

FAMILY MEMBER _____

CASE NO ANY COURT _____

WORKING PROFILE _____

WORKING ADDRESS _____

SUSPECT DETAILS _____

SUSPECT NAME _____

SUSPECT ADDRESS _____

ANY OTHER INFORMATION _____

SPECIAL INSTRUCTION _____

PHYSICAL DESCRIPTIONS _____

Terms & Conditions

By purchasing report of any kind from Tianzhu Investigative Services Opc Pvt Ltd. you agree to the terms and conditions and notices contained herein.

1. As a condition of accepting this agreement, you warrant that you will not use this information either intentionally or unintentionally to violate any applicable local law, state law, Indian Penal Code, Federal or international law or regulations.
2. By purchasing Tianzhu Investigative Services Opc Pvt Ltd. Services you agree that you intend to use any and all information provided to you by Tianzhu Investigative Services Opc Pvt Ltd. and its employees only for a use which will cause no emotional or physical harm to any person.
3. All transactions will be in Indian currency with applicable services taxes etc., upfront.

4. We reserve the right to change the terms and condition of the services offered by us at any time and without notice.
5. By ordering a report you warrant that you are at least 18 years of age and have the legal authority to enter into this agreement and use this service in accordance with all terms and conditions set forth.
6. You also warrant that all information provided by you or any member of your household/commercial establishment/management for hiring these services are true and accurate.
7. Tianzhu Investigative Services Opc Pvt Ltd will have no obligation or liability to the client or any third party for any delay or failure of its network due to circumstances beyond its control.
8. To the fullest extent permitted by law the information is provided as is without warranty of any kind, express or implied including but not limited to fitness for a particular purpose title implied warranties of merchantability.
9. In addition, Tianzhu Investigative Services Opc Pvt Ltd and its affiliates agents and employees are not liable to any party for any special consequential direct or indirect damages for any correspondence between customers and their search subjects or any reunion resulting from use of our information.
10. Client shall indemnify defend and hold harmless Tianzhu Investigative Services Opc Pvt Ltd from any all claims, damages or liability whatever arising out of the services or data.
11. All notices hereunder shall be given in writing to Tianzhu Investigative Services Opc Pvt Ltd. by certified mail return receipt prepaid postage to the address of Tianzhu Investigative Services Opc Pvt Ltd or handed over to the authorized personal of the said agency.
12. If any action shall be brought on account of any breach of or to enforce any of the terms or conditions of this agreement Tianzhu Investigative Services Opc Pvt Ltd shall be entitled to receive from client a reasonable attorney's fee.
13. The client shall pay reasonable attorney's fees and all costs incurred by Tianzhu Investigative Services Opc Pvt Ltd.
14. Tianzhu Investigative Services Opc Pvt Ltd. assures the client that it will use best means and efforts to fulfill clients requirements in the most efficient and expeditious manner.
15. The client is responsible for giving all information about the subject correctly and completely as this is our only means to begin and complete the requested report. Once the payment has been made for any research, no refunds will be given to the client.
16. Client agrees to be fully responsible for payment once research has commenced on behalf of the client irrespective of whether the client needs or do not want the information any longer.
17. Clients will execute this agreement upon payment for a search/investigation.
18. All information gathered through this investigation details will be treated with utmost integrity, discretion and in the strictest confidence.

19. We take 100% Advance Payment a week before start working on the projects/assignments of any nature; and the payment thus received is non-refundable, irrespective of the conditions/situations, or also in cases of where clients abruptly decide to discontinue availing our services due to whatsoever reasons.
20. We strive to offer the best of services and solutions to our clients, however, the results might vary sometimes, may be negative in some cases, or not on the expected lines, due to the circumstances or nature of the cases. Irrespective of the results or outcomes to, clients are liable to pay the payment or full amount agreed upon at the start of the project.
21. You, or anybody else who enters with us in an agreement, is /are bound by this terms and conditions to not post anything defamatory against us, on any channels or in any networks on the internet, ever. You are also bound to not write anywhere on the internet anything that harms the reputation of Sleuths India, or maligns the brand image or puts the company in bad light, Irrespective of the results or quality of services or solutions provided or offered by Sleuths India.
22. If you however are not happy or satisfied with any aspect of our services or solutions provided to you, you can first write in to us, email us, or contact us for appropriate redress of the matter. Even if the problem exists, you can then take the legal recourse, but not and never can you place or say anything negative against us on the internet.
23. Irrespective of your location, not with standing the city, area, region or country where you live, all disputes or dissatisfaction related cases will only be furnished to Dehradun, Uttarakhand judicial, or any legal case against Tianzhu Investigative Services Opc Pvt Ltd can only be pursued under the Dehradun, Uttarakhand jurisdiction.
24. We offer Information to the client either verbally or in writing, depending on the nature/ Kind of assignment
25. Anyone – whether an individual or entity - who enters with us in a verbal/ written agreement is bound to abide by our Report Collection Clause, which is in place due to the sensitive nature of our business. As per the clause, we, at Tianzhu Investigative Services Opc Pvt Ltd, immediately hand over the verbal / written reports or videos to the client in the event of closure of an assignment. This is also done for security purpose. In no condition shall we keep reports or videos in the office, and clients must understand that well. So, you, or any client, must collect the verbal/ written reports within 30 days from the date of assigning of case to us. After this period, Tianzhu Investigative Services Opc Pvt Ltd. will destroy all information and documents pertaining to the case/s executed in the said period. In case of non-receipt of reports, the responsibility lies completely with the client and Tianzhu Investigative Services Opc Pvt Ltd. can't be held accountable for that. Neither does Tianzhu Investigative Services Opc Pvt Ltd. will hold any liability on any damages caused to the Client.
26. In case of any police case, litigation etc. against Tianzhu Investigative Services Opc Pvt Ltd, or any of its offices/members/agents arising out of the above case, all the cost/expenses including expenditure in Court cases, if any arising while concluding the case, will be paid/ bore by the client.
27. Tianzhu Investigative Services Opc Pvt Ltd. will always be indemnified defended and held harmless from any and all claims, damages or liability whatever arising out of the services.

28. Payments would be based on the requirements of the customer query/issue.
29. If Any Client Force OR Gave A case TO personally our agent then company not responsible any issues
30. The Whole Process Is Totally Confidential
31. Company Work Under The Indian Law And Knowledge Of Police & Administration's
32. If Client Misguide Our Company On the Time Of Provide Observation Details then Company Not Responsible And Also Responsible For Any Condition When Client Leak Any Information Aur Alert To Subject Anyway Then Company Dropped The Case Observation.
33. Payment Condition 80% Advance , 20% Final Payment After Final Report
34. Any Judicial Dehradun,Uttarakhand Court Only

I Agree That The Above Services Will Be Provided For A Fees Of Rs. _____ Gst _____ (Non Refundable)

I Agree That The Information Provided Above Is Accurate To The Best Of My Knowledge, And I Authorize Tis Pvt Ltd To Provide The Above-Listed Services. I Further Agree That, By Signing This Agreement, I am Agreeing To The Terms Of Use And Privacy Notice Of The Website Through Which I Contacted Tis Pvt Ltd And, I am Authorised For Tis Pvt Ltd For Observe the My Known/Relative. I am Agree All The Term's And Condition Of Tis Pvt Ltd.

CLIENT SIGNATURE _____



TIS PVT LTD _____

WITNESS SIGNATURE _____

HEAD/AGENT _____

TIANZHU INVESTIGATIVE SERVICES PVT LTD

CORPORATE ADDRESS:-105,TIS HEADQUARTER ,BACKSIDE RTO,NEAR SILVER CITY,RAJPUR ROAD DEHRADUN,UTTARAKHAND-248001

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29 STATE'S 29 BRANCHES STRONGEST NETWORK

Itanagar| Hyderabad| Dispur| Patna| Raipur| Panaji| Gandhinagar| Chandigarh|Shimla| Srinagar| Jammu| Ranchi| Bangalore| Kolkata| Lucknow| Dehradun| Agartala| Hyderabad| Chennai| Gangtok| Jaipur| Chandigarh| Bhubaneshwar| Kohima| Aizawl| Shillong| Imphal| Mumbai| Bhopal| Thiruvananthapuram

